

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1197

ANSWERED ON:01.03.2001

CONSTITUTION OF PASSENGER AMENITIES COMMITTEE AT NATIONAL LEVEL

A. VENKATESH NAIK

Will the Minister of RAILWAYS be pleased to state:

) be pleased to state :

- (a) whether Railways have constituted a Committee on 'Passenger Amenities' at national level;
- (b) if so, the objectives of the Committee;
- (c) whether the Committee has since submitted its report and
- (d) if so, the main recommendations of the Committee and the action taken by the Government; thereon ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

(a) & (b) : Passenger Amenities Committee at the National Level has been reconstituted in the Ministry of Railways in November, 1999 to check the passenger amenities provided at railway stations and on trains.

(c) & (d) : The Committee is required to submit its report on quarterly basis. The observations and suggestions made pertain to the general cleanliness and environmental conditions, drinking water arrangements, facilities provided for dissemination of information to the passengers like enquiry offices, public address system, indication boards etc. The suggestions are noted and action is initiated wherever justified and feasible.